

Important Notes Regarding Procedures at Seven Bank ATMs (ATM Counter)

Ver.202604

About This Service

- This service allows customers applying for a new “JP SMART SIM” contract provided by DXHUB Inc. to submit identity verification information required by our company at Seven Bank ATMs.
- This service is available only to new applicants who have agreed to the terms and conditions of our services.
- You may use one of the following IC chips-enabled identification documents: a driver’s license, My Number Card, or residence card (issued on or before June 14, 2026).
- Residence cards issued on or after June 14, 2026, are not eligible for this service.
- Based on the submitted identity verification information, screening will be conducted in accordance with the Act on Prevention of Unauthorized Use of Mobile Phones. The results will be notified by email from DXHUB Inc. Notification timing will follow DXHUB Inc.’s business days.
- We shall not be held responsible for any disadvantages, damages, or losses arising from the inability to properly use this service, or from failure to use the service for any reason.
- Any changes to this service will be announced on our website or through other appropriate channels.

Customer Support

- If you have any questions, please contact DXHUB Customer Support.